

Village celebrates 911 staff

Posted: April 10, 2026

National Public Safety Telecommunicators Week from April 12 to 18 is a time to recognize and honor the dedicated men and women who serve as the critical first point of contact during emergencies.

Telecommunicators work behind the scenes answering 911 calls, dispatching police, fire, and EMS resources, and providing life-saving instructions to callers in crisis.

The telecommunicators of the Tinley Park 911 Center remain calm under pressure, gather vital information, coordinate emergency responses, and play a crucial role in public safety. Often unseen and unheard by the public, telecommunicators are the vital link between the community and emergency services.



National Public Safety Telecommunicators Week serves as an opportunity to acknowledge their professionalism, commitment, and the essential role they play in protecting lives and property every day. The Village thanks its telecommunicators for a job well done!

Pictured above is Trustee Michael Mueller and Tinley Park Emergency Management/911 Communications Director Lisa Kortum, who received the National Public Safety Telecommunicators Week proclamation on behalf of her entire department at the April 7 Tinley Park Village Board meeting.